[No. 249]

(HB 5572)

AN ACT to amend 1956 PA 218, entitled "An act to revise, consolidate, and classify the laws relating to the insurance and surety business; to regulate the incorporation or formation of domestic insurance and surety companies and associations and the admission of foreign and alien companies and associations; to provide their rights, powers, and immunities and to prescribe the conditions on which companies and associations organized, existing, or authorized under this act may exercise their powers; to provide the rights, powers, and immunities and to prescribe the conditions on which other persons, firms, corporations, associations, risk retention groups, and purchasing groups engaged in an insurance or surety business may exercise their powers; to provide for the imposition of a privilege fee on domestic insurance companies and associations and the state accident fund; to provide for the imposition of a tax on the business of foreign and alien companies and associations; to provide for the imposition of a tax on risk retention groups and purchasing groups; to provide for the imposition of a tax on the business of surplus line agents; to provide for the imposition of regulatory fees on certain insurers; to modify tort liability arising out of certain accidents; to provide for limited actions with respect to that modified tort liability and to prescribe certain procedures for maintaining those actions; to require security for losses arising out of certain accidents; to provide for the continued availability and affordability of automobile insurance and homeowners insurance in this state and to facilitate the purchase of that insurance by all residents of this state at fair and reasonable rates; to provide for certain reporting with respect to insurance and with respect to certain claims against uninsured or self-insured persons; to prescribe duties for certain state departments and officers with respect to that reporting; to provide for certain assessments; to establish and continue certain state insurance funds; to modify and clarify the status, rights, powers, duties, and operations of the nonprofit malpractice insurance fund; to provide for the departmental supervision and regulation of the insurance and surety business within this state; to provide for regulation over worker's compensation self-insurers; to provide for the conservation, rehabilitation, or liquidation of unsound or insolvent insurers; to provide for the protection of policyholders, claimants, and creditors of unsound or insolvent insurers; to provide for associations of insurers to protect policyholders and claimants in the event of insurer insolvencies; to prescribe educational requirements for insurance agents and solicitors; to provide for the regulation of multiple employer welfare arrangements; to create an automobile theft prevention authority to reduce the number of automobile thefts in this state; to prescribe the powers and duties of the automobile theft prevention authority; to provide certain powers and duties upon certain officials, departments, and authorities of this state; to repeal acts and parts of acts; and to provide penalties for the violation of this act," (MCL 500.100 to 500.8302) by adding section 3580.

The People of the State of Michigan enact:

500.3580 Consumer guide to health maintenance organizations; publication; contents; data; writing, presentation, promotion, and distribution of guide; access through internet. [M.S.A. 24.13580]

Sec. 3580. (1) The commissioner shall prepare and beginning January 1, 2001 and annually thereafter publish a consumer guide to health maintenance organizations as provided in this section.

- (2) The consumer guide to health maintenance organizations shall include all of the following for the most recent year and for the immediately preceding year for which the information is available:
- (a) The national accreditation status of and any limitation on accreditation for each health maintenance organization.
- (b) Measurements of the quality of care provided by each health maintenance organization, as required by the commissioner, including, but not limited to, the following health employer data information set categories:
 - (i) Child and adolescent care.
 - (ii) Maternity care.
 - (iii) Cardiac care.
 - (iv) Staying healthy.
 - (v) Member satisfaction.
 - (vi) Women's health.
- (c) The toll-free telephone number at the office of financial and insurance services that consumers may call to make requests for the consumer guide and make inquiries and complaints about health maintenance organizations.
- (d) A summary for each health maintenance organization of the report required to be provided to the commissioner under section 23 of the patient's right to independent review act.
- (3) The commissioner may request, and a health maintenance organization and the department of community health shall provide in a timely manner, audited health employer information set data and other information that the commissioner needs to prepare the annual consumer guide under subsection (1).
- (4) The annual consumer guide under subsection (1) shall be written in plain English and shall be presented in a manner that facilitates comparisons among individual health maintenance organizations. The commissioner shall promote and publicize to the general public the existence of the annual consumer guide. The commissioner shall distribute the guide to members of the public upon request and shall provide access to the consumer guide through the internet.

This act is ordered to take immediate effect. Approved June 29, 2000. Filed with Secretary of State June 29, 2000.